

Healthcare Emergency Management Program Assessment



CRISIS FOCUS, LLC

Organizational Emergency Management Program Dashboard

As Healthcare Emergency Management programs enter a new phase of compliance, it is necessary to assess programs and use limited resources to gain both CMS Compliance and Functional Readiness.

Crisis Focus has developed a metric-based assessment tool specifically for healthcare emergency management programs. Organizational leaders will have both analysis and scoring to identify areas of focus.



Performance Areas	Compliance	Readiness	Focus Flag
Emergency Operations Plan	100%	96%	
Communication	96%	83%	
Leadership	86%	76%	
Training	96%	67%	
Exercise and Evaluation	100%	95%	
Patient Care / Clinical Operations	100%	76%	
Safety, Security & Public Safety Integration	97%	99%	
Continuity of Operations	98%	92%	
Subsistence / Resource Management	100%	92%	
Utilities	100%	83%	
Volunteer Management	75%	50%	
Emergency Credentialing	100%	97%	
Program Management	100%	94%	
High Risk Focus Area: Emerging Infectious Disease	96%	73%	
High Risk Focus Area: HazMat Decontamination	99%	77%	
Compliance Assessment Score	97%		
Readiness Assessment Score		81%	
Overall Assessment Score:	91%		

Functional Readiness

In addition to assessing for documentation compliance, the tool incorporates functional assessments of readiness by looking at functional validation and best practice. The tool also can include high-risk areas such as High Consequence Pathogen Response or Surge Capacity, depending on organizational need.

Compliance

With CMS reimbursement now at risk with the new CMS Emergency Preparedness Rule, it is important to maintain a compliant program. This assessment, conducted by certified experts in healthcare emergency management, will quickly identify areas of risk and make recommendations to minimize the risk of jeopardizing funding.

Customization

Crisis Focus believes in engaging with the client to develop a practical solution specific to the healthcare provider's needs. This could include onsite interviews during off hours or a customization of the tool to assess organization's specific areas of focus.

Assessment Area: Emergency Operations Plan / Emergency Management

Item	Reference Agency	Present for Compliance	Written Best Practice	Addressed in Training
1 The hospital has a comprehensive and flexible Emergency Operations Plan (EOP).	CMS, TJC	x	x	x
2 The EOP is developed in an all hazards manner	CMS	x	x	
3 The EOP contains key strategies for recovery to restore the systems critical to providing care, treatment and services after an emergency.	TJC	x	x	x
4 The EOP is designed in concert with the HVA.	CMS	x	x	x
5 The hospital's leaders, including leaders of the medical staff, participated in the development of the EOP.	TJC	x	x	x
6 The hospital develops and maintains a written EOP the details response procedures to follow when	TJC	x		x

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